



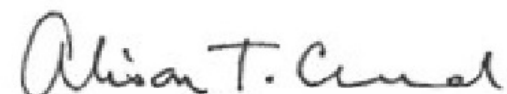
Microsoft Virtual Academy Certificate of Completion

William Griswold

Has successfully completed:

Course

Modern IT: DevOps to ITIL, Creating a Complete Lifecycle for Service Management

A handwritten signature in black ink that reads "Alison T. Cunard".

Alison Cunard
General Manager
Microsoft Learning Experiences Group

Date of achievement: 25-Aug-2015